

universität freiburg

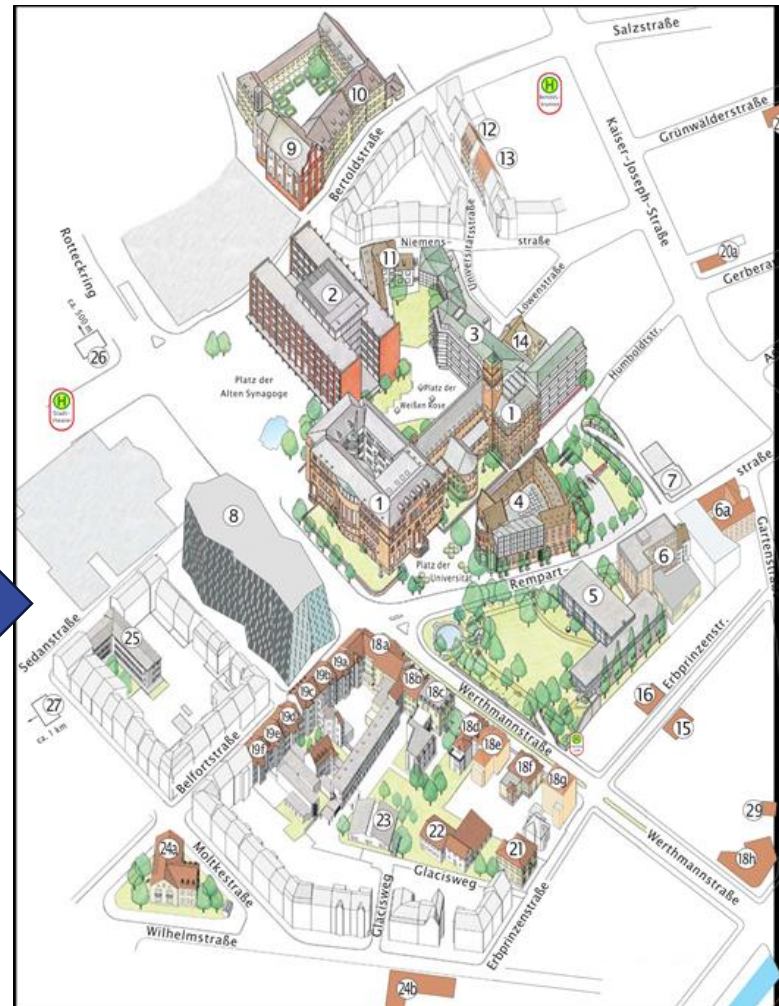
Let's go!

Information from the Service Center Studium  
on the start of your studies

winter term 2023/24  
Service Center Studium  
[www.studium.uni-freiburg.de](http://www.studium.uni-freiburg.de)



**Service Center Studium**  
Sedanstraße, 6  
79098 Freiburg



# What is the Service Center Studium? Everything under one roof

SCS – Sedanstr. 6

## Zentrale Studienberatung

*(Central Academic Advising)*

Information

Hotline

Beratung/  
Counseling

Workshops, Events

Media-Team (OSA,  
myUFR-App)

Projects

## Studierenden- sekretariat

*(Registration office)*

Applications/  
Admissions  
(Germans and  
„Bildungsinländer“)

Student  
Administration

## International Admissions and Services

Applications/  
Admissions Internat.  
Students

Student  
administration

Intercultural  
Mentoring

APIS - Additional  
Program for  
Internat. Students

UniCard office

Deutschlandstipendium

Scholarship advising

FACE: advising on teachers  
training

Studying abroad | Erasmus+

Representative f. Students with  
a Disability or Chronic Illness

Federal Employment Agency  
University Team

# Whom to ask?

programme-related matters:

## Lecturers/ Professors

e.g. thematic questions, literature and learning material etc.

## Study coordinators

e.g. study planning, decisions, setting priorities, examination regulations, credits etc.

general matters:

## International Admissions and Services (in SCS)

e.g. advice for international students, preliminary certification by the university, issue of certificates for international students, questions about leave of absence and tuition fees etc.

→ [www.ias.uni-freiburg.de](http://www.ias.uni-freiburg.de)

## Central Academic Advising (in SCS)

e.g. motivation, reorientation, decision-making, learning process, study organisation, stress, crises etc.

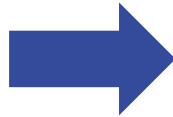
- confidential, anonymous if necessary, neutral
- If needed, referral to other contact persons (representative for students with chronic illness/disability, employment agency etc.)

→ [www.zsb.uni-freiburg.de](http://www.zsb.uni-freiburg.de)

# What to do when things get stuck?

## Trouble shooting

- Confusion, doubt and crises are normal parts of studying: sometimes it's just a brief irritation, sometimes there's more to it than that
- There are many helpful contact persons at the university; the SCS will help directly or find the right places for you
- Take care of a good balance from the beginning (e.g. student health management [www.sgm.uni-freiburg.de](http://www.sgm.uni-freiburg.de); workshops by SCS and SWFR)
- If needed, sooner rather than later:



ask questions  
get help  
try it out



## In case of emergency

- emergency call 112
- <https://uni-freiburg.de/zuv/service/hilfe-bei-notfaellen/>
- [https://www.diversity.uni-freiburg.de/en/service-and-contact-points?set\\_language=en](https://www.diversity.uni-freiburg.de/en/service-and-contact-points?set_language=en)
  
- Psychotherapeutic Counselling of the „Studierendenwerk“  
[www.swfr.de/en](http://www.swfr.de/en), follow „Support“
- In case of urgent crises:
  - Outpatient Clinic of the University Department of Psychiatry and Psychotherapy, Hauptstraße 5, Freiburg Tel: 0761/270-65 500, -65 010, -65 020
  - Emergency practice of the Kassenärztliche Vereinigung BW in the University Hospital, ground floor, Hugstetter Str. 55, Freiburg  
Tel: 116 117 (mo/tue/thu 8 p.m.-6 a.m.; wed/fr 4 p.m.-6 a.m.; sa/sun/holiday 24h)